

# ENTERPRISE - SWIFT Fully Hosted Service



## SWIFTNet for Corporates

### Synergy's Service Bureau - Simplified Operations, Reduced Management Burden and Reduced Cost

Synergy has developed a reputation for reliable and cost effective SWIFT solutions. An accredited SWIFT Service Partner, providing more than 110 customers with resilient access to SWIFTNet via operations centres in London and Nottingham, Synergy has an excellent track record for delivering quality services at highly competitive rates.

As a founding member of FIRST ServiceBureau, our proven integration experience includes:

- A broad range of ERP systems including SAP and Oracle;
- Treasury Management Systems from leading vendors including IT2, Wallstreet Systems and Kyriba.

Connecting to SWIFTNet is becoming more common as a means of delivering significant benefits in automation and consequent reduction in administrative overhead. As corporations with modest SWIFT messaging levels consider their options, Synergy has developed Enterprise - a range of SWIFT Full Hosting solutions especially tailored to their needs.

All our hosting solutions provide the security and resilience for which our bureau is renowned. An optional message transformation service helps to ensure that the implementation of an automation project has minimal impact on legacy systems which may be costly to change.

## At A Glance

- Highly secure environment and infrastructure
- Reduce cost
  - Low entry price with full investment protection
  - - No in-house connectivity and migration costs
- Flexible pricing options with the ability to change message band easily and quickly with no upper limit on throughput
- Reduce needs for in-house SWIFT specific skills Integration with treasury management systems with customisable options (Facilitates STP)
- Connect through SCORE or MA-CUG
- All SWIFT services available (PKI, FileAct, InterAct, Browse etc)



*Ready Services*

Implementation & Integration 2011  
 United Kingdom

## Synergy's SWIFT Service Bureau

### The Security and Resilience of a Fully Hosted Solution at a Competitive Price.

Automation of payments and reconciliation processes bring substantial advantages to Corporate Treasury teams. A rapidly increasing number of organisations are finding that outsourcing their SWIFT connectivity to Synergy provides all the benefits of SWIFTNet without the overheads and compromises inherent in a direct connection.

Outsourcing the hosting of your SWIFT connection to Synergy's SWIFT Service Bureau will save you money without compromising security, resilience, investment protection or cost.

Synergy has developed **Enterprise**, a range of connectivity packages designed to help you to ensure that your Treasury automation project meets business objectives now and in the future.

Synergy's fully hosted service, where you access SWIFT through a complete SWIFT infrastructure that we maintain and operate in our fully resilient data centres, offers a secure, resilient and extremely cost effective option.

Your management overhead and operational work-load are substantially reduced. With the SWIFT environment bringing new obligations for routine and a mandatory requirement to maintain reliable connectivity for the duration of each business day, the hosted service will provide a more reliable service at a substantially reduced overall cost.

Synergy has vast experience in

- Supporting SWIFT interface systems
- Developing world-class messaging software solutions
- Managing SWIFT operations
- Creating an effective infrastructure for SWIFTNet connectivity
- SWIFTNet migration support
- Message transformation

All underpinned by a professional and dedicated team providing an acclaimed service to over 110 accounts with SWIFT Service Partner and SWIFT Service Bureau accreditations.

Synergy's Bureau has sufficient scale for us to be able to make all this available at an excellent price – all backed by a comprehensive Service Level Agreement.

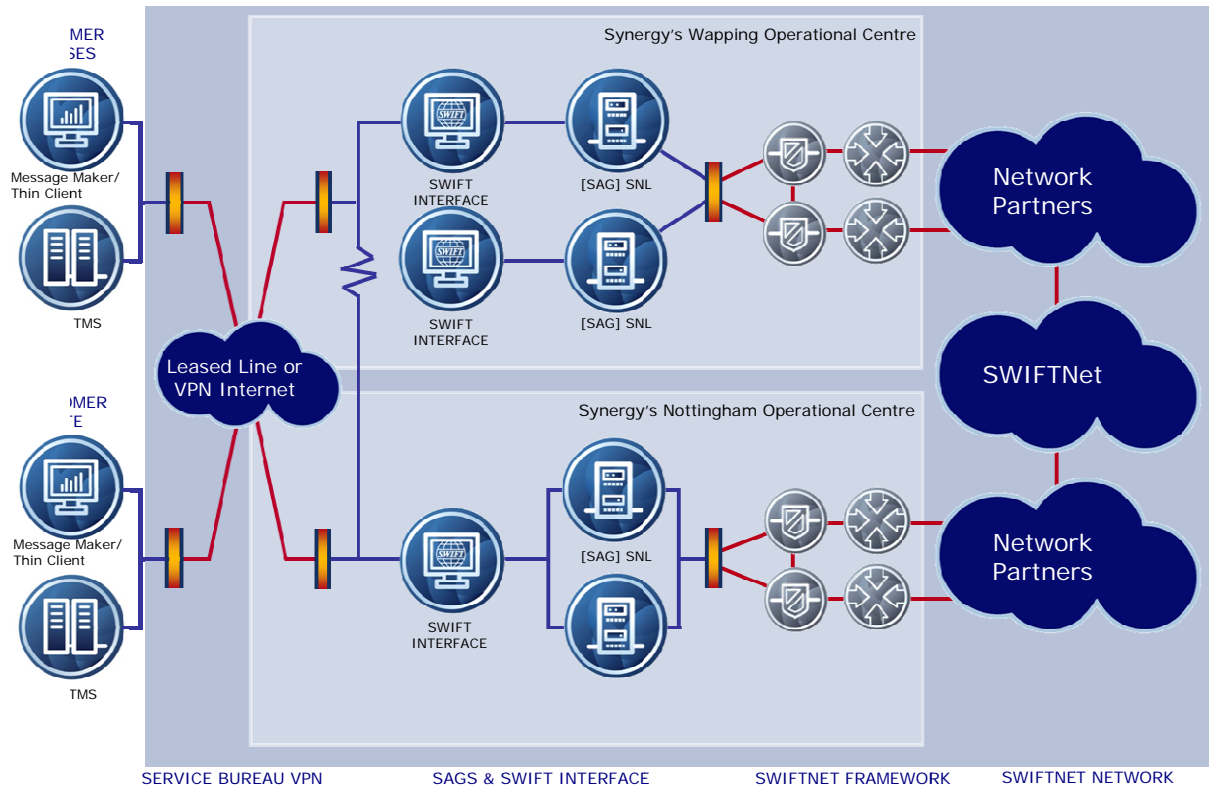
Hosting Option	Daily Messages incoming/outgoing	Services
Enterprise-250	250	<b>Included:</b> Synergy's Full Hosting Service Manual message entry Secure, monitored connections 2 x DR tests per year <b>Optional:</b> Message transformation Reconciliation module Confirmation matching
Enterprise-500	500	
Enterprise-1000	1000	
Enterprise-2000	2000	
Enterprise-5000	5000	



### Features

- SWIFTNet FIN access for Production, Standby and Disaster Recovery connectivity
- Direct connectivity to the bureau from customer premises
- Thin client deployment -  
- No installation requirement
- Simple and competent implementation in the shortest time
- No migration or one-off connection charges
- Future SWIFT upgrades included with access to all SWIFT services
- Tailored, specific integration with all message transformation and interface connections handled
- Two annual business continuity tests from customer's DR premises
- Simplified billing for SWIFTNet access
- Established reputation for service excellence
- Comprehensive service level agreement for high availability
- Complete project management for new connections & migrations

## Synergy's Full Hosting Infrastructure



### Service Deliverables

#### SWIFTAlliance Gateway (SAG) & SWIFT Interface

- High specification servers housed in a secure location
- Active standby and remote SAG contingency capability
- Optional access to SWIFTNet services based on business requirements

#### SWIFTNet Connectivity

- 128K Dual-p diverse routed access to the SWIFT network
- Firewall protection between SWIFT network and SAG
- Assisted certificate management and renewal, i.e. SNL, SO, AUTH DN

#### Bureau Connectivity for Production Access

- Managed lease line/internet VPN customer connectivity
- Resilient lease line for automatic fallback contingency

#### Bureau Connectivity for Disaster Recovery Access

- Managed Internet VPN customer connectivity
- Optional lease line access

#### Data Security & Protection

- Encrypted data transfer from SWIFT Interface i.e. Alliance Server to SAG
- Encrypted data transfer from SAG to SWIFT network
- All bureau access authenticated using PKI

#### Network Implementation

- Installation and configuration of network equipment, router and firewall

### Service Benefits

- Guaranteed message delivery with resilience, fast access and recovery capability by using a Dual-P SWIFTNet Link connection
- Peace of mind of a managed service
  - SWIFT certified engineers
  - High levels of availability
  - Fast problem resolution
- Fully redundant infrastructure
  - Hot standby servers at the production site
  - Geographically remote DR
  - Reduction in single points of failure
- Removes the complexity of managing your in-house SWIFTNet environment whilst saving costs on IT and SWIFT specific personnel
- Significantly reduces your costs through an outsourced service using our know-how
- Future proof access to SWIFTNet services such as FileAct, InterAct & Browse etc.
- Facilitates subscriptions to MA-CUGS via SWIFTNet Browser

## Choose Synergy's Service Bureau

### Cost Saving

- Synergy offers a cost-effective environment that reduces management burden and in-house operational complexities whilst saving costs on IT and SWIFT specific personnel. We are careful to make sure that our pricing is transparent with no surprises.

### True Resilience

- We achieve this by using two data centres, both continually active and located geographically remote from one another. Our network is engineered to ensure that there are no single points of failure and is entrusted to BT Radianz as a network provider. Resilience extends to the human side of the business too with operations conducted from multiple monitoring and control locations.

### Experience

- Synergy has been operating within the SWIFT domain since 1992. Our engineers are all certificated by SWIFT with an in-depth knowledge of the systems and also have a wealth of experience in supporting SWIFT interface systems as well as managing SWIFT operations. Our engineers are renowned for their effectiveness and customers focus.

### Investment Protection

- At Synergy, we understand that for our customers, their SWIFT infrastructure supports critical business processes. Putting your faith in our Service Bureau will provide you with investment protection. We take full responsibility for maintaining and updating SWIFT infrastructure software and equipment.

## Synergy's Implementation Process

- Customer selects connectivity option
  - Synergy e-orders SWIFT services and any required network services
  - Synergy produces project plan for network integration
  - Synergy implements and tests connectivity
  - Synergy and Customer schedule go-live date for new service
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- Complete project management for new connections & migrations

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