



SYNERGY



BNI London - Synergy Continue to Deliver SWIFTNet Savings



PT Bank Negara Indonesia (Persero) Tbk is one of Indonesia's leading banks with 1,106 branch offices and credit centres in the country, five international branch offices (Singapore, Hongkong, Tokyo, New York, and London), and representative offices in several Middle East states.

The bank also has credit disbursement networks which comprises of 51 small credit centres (SKC), 112 small credit units (UKC), 63 stand alone branch offices, 20 middle credit centres, and 54 Sharia branch offices.

As an experienced SWIFT user, the IT team at Bank Negara Indonesia London had been managing their SWIFT infrastructure in-house.

By 2005, the upgrade process had become daunting for a small team with many other responsibilities. The migration to SWIFTNet was seen as a logical point to engage Synergy Financial Systems to provide support services.

By 2008, increasing costs, complexity and overheads led to a review of infrastructure and connectivity. Synergy Financial Systems offered BNI London a SWIFTNet Connectivity solution which freed substantial amounts of time in the systems team at the same time allowing BNI to retain full control of their data and associated servers.

Commenting on working with Synergy since 2005, Tony Isherwood, Head of IT for BNI, said: "We were looking for a solution which would substantially reduce the time and effort devoted to maintaining and operating our SWIFT infrastructure. When we looked into the connectivity costs for SWIFTNet, we found that a SWIFT Service Bureau connectivity solution from Synergy offered a substantial saving. We have not been disappointed."

Mr Isherwood added: "Earlier in 2009, we took the precaution of bench-marking Synergy's hosted connectivity solution against reinstating our own infrastructure and were pleased to learn that we are still getting an excellent deal."

Mr Isherwood went on to say: "Everyone at Synergy is very helpful. Their support is excellent."

Benefits for PT Bank Negara (Persero) Tbk

- Significant cost savings on IT and SWIFT specific personnel
- Reduce complexity of in-house SWIFTNet environment
- Eliminate the time and cost of managing evolving SWIFT infrastructure



Ready Services

United Kingdom 2010

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